

News Release



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WATER AND SEWERAGE AUTHORITY
OF TRINIDAD AND TOBAGO

UPDATE: **SUPPLY DISRUPTION TO PARTS OF NORTH EAST TRINIDAD**

The Water and Sewerage Authority (the Authority), advises customers in parts of North East Trinidad, served by the North Oropouche Water Treatment Plant that there has been an unforeseen delay in the completion of emergency repairs to two leaks on the 42-inch transmission pipeline off the Plant.

The Authority's crews have been working around the clock and are in the process of completing all works, which will allow for the restart the Plant and building the clearwell, in order to restore service by **6:00 p.m. today – Friday 27th September, 2024.**

Areas affected include:

AFFECTED AREAS	RESTORATION DATE
Brazil, La Horquetta, Malabar, Coalmine, Carapo, Town of Sangre Grande, Manzanilla, Guaico Tamana, Vega De Oropouche, Maloney, Five Rivers	Friday 27th September 2024, at 6:00 p.m.

Customers are reminded that it may take up to 24 hours for the service to normalize to some affected areas, in accordance with established water supply schedules, following the completion of these repairs.

A limited truck borne service will be available upon request. This can be requested through the following self-service options:

- Use of the mobile WASA Services App which can be downloaded for Android mobile customers from the Play Store or iPhone mobile customers from the Apple store.
- Use of the Customer Portal available on the Authority's website: www.wasa.gov.tt.

Alternatively, customers requiring direct assistance or further information can contact WASA's Customer Call Centre toll free at 800-4420/26.

The Authority thanks customers for their patience and understanding.

Corporate Communications Department
September 27, 2024